QCY

QCY T13 X
真无线蓝牙耳机

使用前,请下载安装QCY手机APP客户端
以获得更便捷的耳机操控体验

认识耳机

选择并组装耳套
中耳套适用于大多数人群,建议从中耳套开始试戴。

指示灯
触控面板
充电金属触点
麦克风

充电盒   Type-C充电线   耳套
S
L
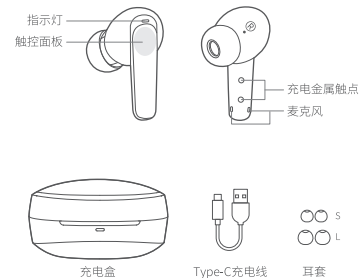
本说明书中的图片均为示意图,可能与实物有偏差,请以实物为准。

耳机配对

首次配对方法:
1. 取出两只耳机,再将两只耳机放回充电盒中。
(此步骤为新机激活)
2. 再次取出两只耳机。
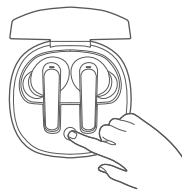3. 刷新手机蓝牙设备列表,点击配对QCY T13 X,完成配对。
*耳机取出会自动开机,若未自动开机,请充电后重新尝试。

一键进入配对模式:
1. 耳机和手机有配对记录。
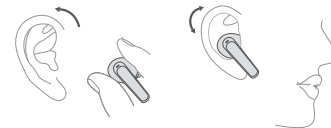2. 耳机放盒子里,打开充电盒盖子,长按充电盒按键3秒后取出,耳机不回连手机,进入配对状态。此时双耳白灯闪一次。

恢复出厂设置

清除配对记录（此方法用于无法正常连接的情况）
耳机在充电盒内,长按充电盒按键10秒,红灯闪5下则表示耳机重置成功。

*恢复出厂设置后用首次配对的方法连接即可正常使用。

操作说明

1. 请正确佩戴左右耳机,戴上耳机后可微微转动调整,找到个人舒适且稳固的位置。
2. 麦克风口往下,朝嘴巴方向。
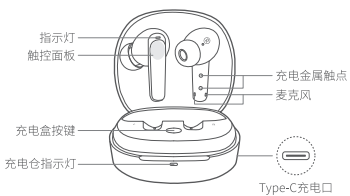3. 错误佩戴耳机会导致通话,听觉都受到不同程度的影响。

耳机充电
充电中: 红色灯长亮
充满电: 白色灯长亮30秒后熄灭

充电盒充电
充电中: 红色灯长亮
充满电: 白色灯长亮

充电仓亮灯电量提示
充电盒低电: 耳机入盒,红灯长亮5秒后熄灭
充电盒有电: 耳机入盒,白灯长亮5秒后熄灭

功能介绍

指示灯
触控面板
充电金属触点
麦克风
充电盒按键
充电仓指示灯

Type-C充电口

⊙ 开　　机: 取出耳机自动开机/长按触控面板2秒
⊙ 关　　机: 耳机放入充电盒
📞 接听/挂断: 双击触控面板
📞 拒接电话: 长按触控面板1.5秒
⏮ 上 一 曲: 长按左耳触控面板1.5秒
⏭ 下 一 曲: 长按右耳触控面板1.5秒
🎙 语音助手: 三击左耳触控面板
⏯ 播放/暂停: 双击任意触控面板
⏱ 低 延 迟: 三击右耳触控面板
🔊 音 量 +: 在听音乐时,单击右耳触控面板
(此功能默认关闭,若有需要可启动此功能,需用户在APP中开启；通话不支持此功能)
🔉 音 量 -: 在听音乐时,单击左耳触控面板
(此功能默认关闭,若有需要可启动此功能,需用户在APP中开启；通话不支持此功能)

售后服务

三包凭证

FAQ

1. Q: 只有一只耳机有声音怎么解决?
   A: 将两只耳机放回充电仓关盖,再重新取出,查看双耳是否都有声音,若还是只有单只耳机有声音,请对两只耳机恢复出厂设置。

2. Q: 手机提示无法连接怎么解决?
   A: 将手机上的配对记录删除,删除后重新进行搜索配对连接即可。

3. Q: 听歌/通话没声音怎么解决?
   A: 安卓手机在蓝牙连接名字的右边有个设置图标,点击进入,关闭手机音频和媒体音频,再重新开启,若还是无声,请将耳机重新与手机配对连接。

4. Q: 为什么视频/游戏有延迟?
   A: 受使用环境、网络、手机编码等因素的影响,会引起手机传送音频数据到耳机时有不同程度的延迟。

5. Q: 听到的声音卡顿/断续怎么解决?
   A: 使用时若周围有大量的Wi-Fi、5G/4G 信号、大功率电器等等产生干扰,可能会引起卡顿、断续的情况,换个环境或者重新配对连接就可以解决了。

若有售后服务需求,请联系客服
电话: 4008-306-708
网址: www.qcy.com
制造商: 东莞市和乐电子有限公司
地址: 广东省东莞市道滘镇粤晖路325号

提示

1. 使用产品前请仔细阅读本使用说明书并请妥善保管;
2. 首次使用时,请先将本产品充满电;
3. 如果产品长期(超过2个星期)不用,请对其充电;
4. 必须选择正规厂家生产且经过国家CCC认证的充电器;
5. 若手机无法搜索到蓝牙耳机,请将蓝牙耳机重新进入配对模式或将蓝牙耳机恢复出厂设置,若手机程序出错,请把手机蓝牙关闭再开启或重启手机。

- 请勿以任何理由拆除或维修改装耳机,否则可能会导致起火,电子击穿甚至彻底损坏本品;
- 请勿将产品置于温度过低或过高(0°C以下或45°C以上的环境下);
- 请避免靠近儿童或动物的眼睛使用产品指示灯;
- 请勿在雷暴天气下使用该产品,雷暴可导致本产品工作不正常,并增加触电的危险;
- 请勿用油及其他挥发性液体擦拭本产品;

注意: 长时间使用耳机可能会造成听力损害,请合理安排使用时间。

产品有害物质名称及含量

部件名称	有害物质					
	铅(Pb)	汞(Hg)	镉(Cd)	六价铬(Cr(VI))	多溴联苯(PBB)	多溴二苯醚(PBDE)
外　壳	O	O	O	O	O	O
电路板组件	X	O	O	O	O	O
电　池	O	O	O	O	O	O
充电线	X	O	O	O	O	O
附　件	O	O	O	O	O	O

本表格依据SJ/T 11364的规定编制
O: 表示该有害物质在该部件所有均质材料中的含量均在GB/T 26572 规定的限量要求以下。
X: 表示该有害物质至少在该部件的某一均质材料中的含量超出 GB/T 26572 规定的限量要求。

使用年限
如本手册所述,在正常使用条件下,本产品的环保使用期限为10年。
在此期间,产品不会泄露任何危险物质,本产品可以回收,必须按照当地法规处理。

CE ♻ ✳ 🗑 合格证 已检验 RoHS ⑩
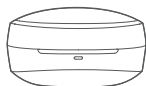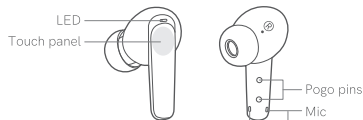
QCY

QCY T13 X
True Wireless Earbuds

For better using experience, please scan to download QCY APP before start-up.

Overview

Choose Your Eartips:
Please try medium eartips first as they fit most people.

LED
Touch panel
Pogo pins
Mic

Charging case   Type-C cable   Eartips
S
L

Above pictures are for reference only yet practical accessories may vary.

How to Connect

First Time Connection:
1. Pick up both earbuds, pop both earbuds into the case to activate them.
2. Pick up both earbuds again.
3. On cellphone, search QCY T13 X and tap to connect.
* Pick them up and they will auto power on, otherwise please charge and try again.

One-Tap-To-Connect：
1. Earbuds were connected before.
2. Push earbuds in the charging case. Open the lid and keep pressing charging case button for 3s to turn them connectable to phone (LEDs will blink white once).
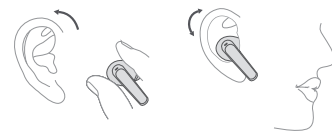

Factory Setting

Delete Connectivity Records:
(Try the following steps if earbuds fail to be connected)

Push earbuds into charging case and keep pressing charging case button for 10s to reset them to factory (LED will blink red 5 times)
* Please refer First Time Connection after Factory Setting.
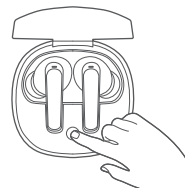
How to Wear

1. Please put on earbuds properly then adjust them to fit yourself.
2. Keep microphone towards your mouth.
3. It will cause a bad calling or listening experience to wear them in a wrong way.

LED on Earbud
LED will turn solid red when earbud is being charged and turn white for 30s once it is topped up.
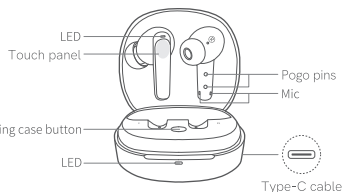
LED on Charging Case
LED will turn solid red when the case is being charged and turn white once it is topped up.

Push in earbuds and the LED will turn red for 5s, if the case is with low battery.

Or the LED will turn white for 5s if the case has enough power.

Functions

LED
Touch panel
Pogo pins
Mic
Charging case button
LED
Type-C cable

- Power-on: Pick up earbuds/Keep touching panel for 2s
- Power-off: Push in earbuds
- Answer/end call: Double touch the panel
- Ignore call: Keep touching the panel for 1.5s
- Skip track backward: Keep touching left panel for 1.5s
- Skip track forward: Keep touching right panel for 1.5s
- Voice assistant: Triple touch left panel
- Playback/pause: Double touch panel
- Low latency mode: Triple touch right panel
- Vol +: When playing music, touch right panel
  (This function, not activated by default, can be activated via QCY APP, but is not available in calling)
- Vol -: When playing music, touch left panel
  (This function, not activated by default, can be activated via QCY APP, but is not available in calling)

Warranty Card

Warranty Period
12 months after you purchase this item (or you may inquire your local shopper for more details).
Free Service：
Supposing any defects caused by quality issues occur within the warranty period , please take this warranty card and purchase receipts to your distributor for free exchange service.

Model Number:	
Date of Purchasing:	
User's Name:	
User's Phone:	
User's Address:	
Shop's Name:	
Shop's Address:	
Comments:	

Free exchange service will not be accessed under following circumstances:
1. Damages caused unauthorized disassembly.
2. Defects or physical damages caused by leaking or dropping off.
3. Damages by act of God. Supposing your item is within any damages or defects except the above circumstances, please return to us or your distributor for free repairing.

FCC Statement

This equipment has been tested and found to comply with the imits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
--Reorient or relocate the receiving antenna.
--Increase the separation between the equipment and receiver.
--Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
--Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Tips
1. Before using the earbuds, please read the manual carefully and keep it for future references.
2. The earbuds need to be fully charged prior to first-time use.
3. If the earbuds are left unused for over two weeks, please recharge.
4. Please use the chargers made by qualified manufacturer.
5. If earbuds fail to be found by phone, please re-turn them connectable or restore factory settings. If a program error of phone occurs, please turn off and on Bluetooth function or reboot the phone.

Caveats
1. Never disassemble or modify your earbuds for any reasons to avoid any damages and danger.
2. Do not store the earbuds in extreme temperatures (under 0°C or over 45°C).
3. Avoid using the indicator close to the eyes of children or animals.
4. Do not use the earbuds during a thunderstorm to avoid dysfunction and increasing risk of electricshock.
5. Do not use harsh chemicals or strong detergents to clean the earbuds.
Note: please do not use earbuds for a long time as may damage your hearing.

Notes: Please arrange using time properly as your hearing may be damaged by using the device for a long time.
Manufacturer: Dongguan Hele Electronics Co., Ltd.
Address: No. 325 Yuehui Rd, Daojiao Town Dongguan City Guangdong Province China

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Made in China